

SmsDome - Clear Channel Bus Shelters – Out Of Home (OOH) Advertising

Updated: 20<sup>h</sup> September 2022

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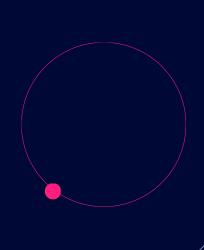






# OWN CHANGE.

We are in control.







We design, build and operate the majority of the bus shelters in Singapore...





Largest Bus Shelter Network in Singapore

3,989,087 SuperValueMeal

3,000

3,200

**6.000** 

**Proximity Packs** 

- 6 & The City
- Atas
- **Business-As-Usual**
- Everywhere
- Fit-Buff

- Happy Hour
- Kopitiam Kakis
- Nest Egg
- Neighbourhood M18
- Spree

PG

Rev!

Satellite

SuperValueDeal

Uniquely SG

Yummy Mummy



# We are ready for more freedom of movement.







# Whilst Singaporeans remain cautious, there is a readiness for more freedom of movement.

1. Throughout the pandemic, consumers have found a renewed appreciation for outdoor activities.

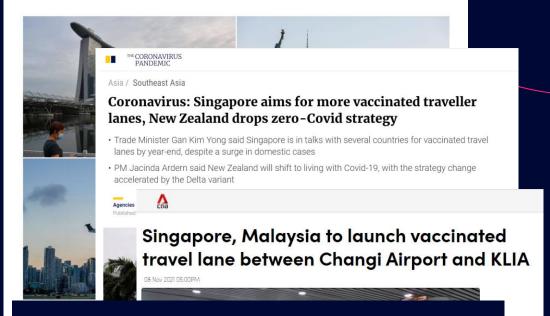




2. These factors are **sparking renewed advertiser interest in OOH** as a meaningful vehicle to connect with consumers.

## THE STRAITS TIMES

S'pore to allow quarantine-free travel to 9 more countries, including US, UK



3. **Travels resumed** with quarantine-free travel to specific countries.











As people return to places of work and mobility amps up, people will be out and about again. This is #TheNewCommuter.

#TheNewCommuter commutes to places to work, shop, eat and play.

Understanding the changing behaviours of #TheNewCommuter is key for brand marketers.





Let's uncover how new work patterns are influencing the daily commute.



# Three driving factors for #TheNewCommuter





Roadside Reach





### THE STRAITS TIMES

From Jan 1, only those fully vaccinated can return to workplace; others must test negative for Covid-19



The Drum.

Marketing can change the world.

EWS

Most workers in Singapore say flexibility crucial when returning to the office

By Shawn Lim - November 1, 2021



# Hybrid Working

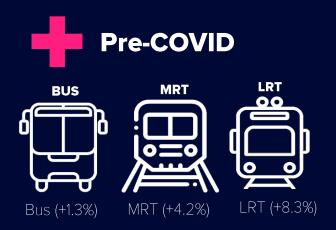
Singaporeans desire flexibility when going back to the office once the pandemic eases and restrictions are progressively lifted.

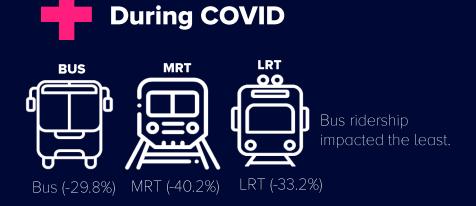
The Drum and IPSOS 2021

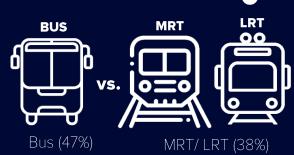




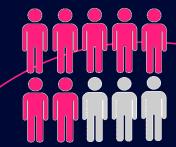
# Public transport ridership remains high at 70% of pre-COVID levels







Buses remain the preferred choice of transportation.



7 in 10 Singaporeans are still commuting with public transport on a usual basis.

Clear Channel #The New Commuter

TA Public Transport Ridership 2020

# Acknowledging and accepting that post pandemic mobility is flexible, with new forms of commute and location preferences.



Our weekly routine was regular and predictable

- Standard 5-day work week at a place of work.
- Commute to work using public transport doubled before the pandemic\*.



Complete shutdown of what we defined was normal

- 38% of Singaporeans are now working from home more often than before the pandemic\*\*.
- Public transport ridership is about 78% of pre-pandemic levels^.



The Mobility Recovery

- General preference for working remotely 3 out of a 5-day week\*\*.
- Post-pandemic, employers should adjust work habits to avoid return of rush-hour crowds on public transport\*.



\* LEXI 2020-202 \*\*\* IPSOS 202 ^ Straits Times 2022 # World Economic Forur



# Quick rebound post-restrictions shows a positive mobility mindset

### Circuit Breaker 7 Apr to 4 May 20

A lockdown with only essential businesses and re-open with safety services available e.g. grocery stores and healthcare. No dine-in HBL for schools.

### Phase 1 2 to 18 Jun 20

measures in place. WFH as a default mode, HBL for schools.

### Phase 2 19 Jun to 27 Dec 20

Some businesses to allowed to resume office. Up to 5 household visits a day. Schools re-open. 250pax.

### Phase 3 From 28 Dec 20

Up to 8pax for aatherinas, 75% of emplouees allowed back in capacity up to

# Phase 2 (HA)

16 May to 16 Jun 21 From 14 Jun 21 not allowed. Back to Up to 5 household 2 household visitors wisitors a day. Most

# Phase 2 (HA)

Max 2 pax for dine-in. businesses resume.

### Phase 3 (HA) From 12 Jul 21

Easina of measures. in. Up to 8 household Exercises classes up to 50 pax.

### Phase 2 (HA2) From 18 July 21

in, group size limit of 1pax per 16 Mall occupancy

### Phase 2 (HA2) From 5 Aug 21

(unvax) for gatherings reduced to 2-pax, mask-off activities at

### Phase 2 (HA2) From 19 Aug 21

Phase From 27 Up to 5 pax (vax)& 2pax 50% of employees can Sept Dine-in & social Attractions operating at gatherings of up to 50%. Mask off activities 2 pax. WFH and services allowed to remains a default

### Stabilisation Phase From 10 Nov

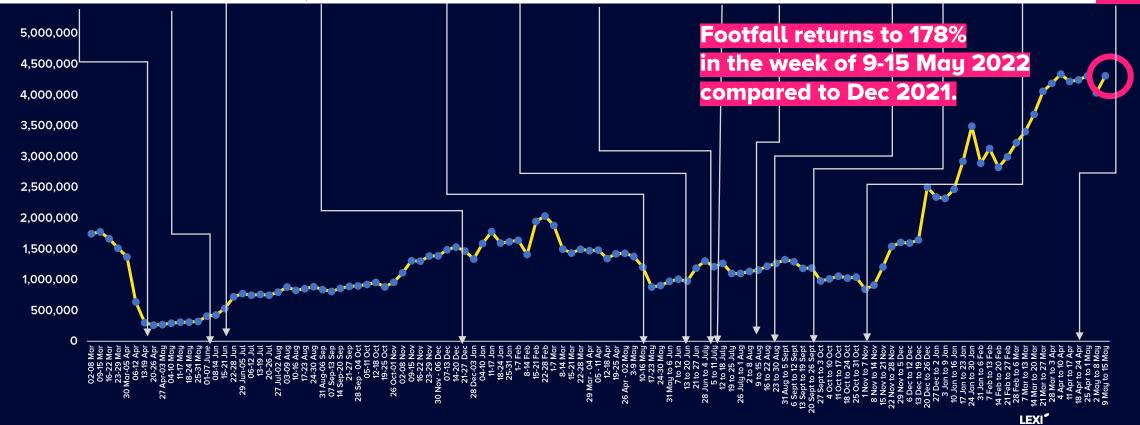
**Stabilisation** 

Fullu vaccinated groups of five.

### From 22 Nov social aatherina of up to 5 pax.

**Transition Phase** 

From 22 Apr





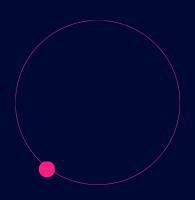
Clear Channel #TheNewCommuter

Footfall

# Three driving factors for #TheNewCommuter



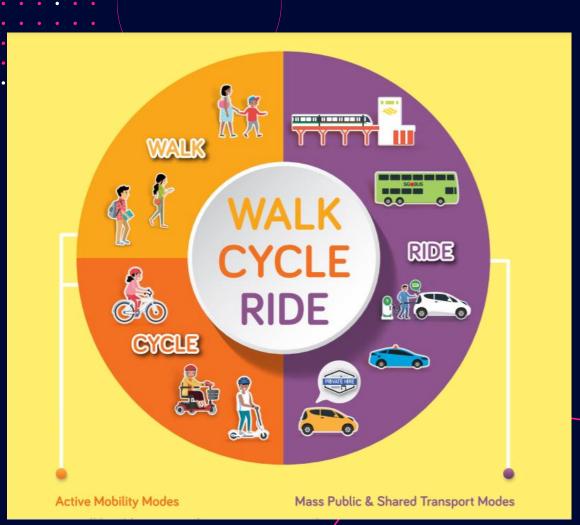




Roadside Reach







Roadside Reach

The rise of active mobility and personal forms of transport, nationally.



LTA Master Plan 204



# Land Transport Master Plan 2040: Bringing Singapore Together



# A 45-Minute City with 20-Minute Towns

# **Transport for All**

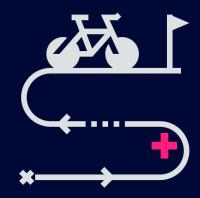


# AE

To better serve those with mobility needs: seniors, expectant mothers, wheelchair users and parents with young children, thereby extending accessibility for public transport to more users.

New regional hubs outside the city will bring jobs closer to homes, thereby shortening the average time taken to travel to work.

# Healthy Lives and Safer Journeys







Clear Channel

LTA Master Plan 2040

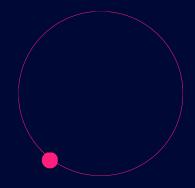
# Three driving factors for #TheNewCommuter





Roadside Reach







# Lifestyle Mobility

Influencing weekly routines





+12%

Places such as convenient stores, malls, pharmacies and supermarkets.



+9% **Public Spaces** 

Places such as national parks, beaches, and public gardens.



Homes

Places of residence.



+6% **Offices** 

Places of work.



Clear Channel #The New Commuter

# Lifestyle Mobility

Support local

## THE STRAITS TIMES

BUSINESS

Half of Singapore consumers prefer to shop local to help firms hit by Covid-19: Survey



It's the little things: Supporting small businesses through big changes



One in two Singaporean consumers said they prefer to shop at local businesses to help them recover from the business fallout from COVID-19.



PUBLISHED DEC 3, 2020, 12:31 PM SGT





With increasing flexibility in commuting ways and general mobility being more road-based,

we can help you reach #TheNewCommuter and display your ad messages

where #TheNewCommuter is.











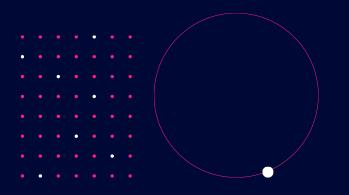




We are leading the way in making OOH scientific: data-led, fact-based and insight-driven.

OutSmartPin OutSmartPro OutSmartConnect





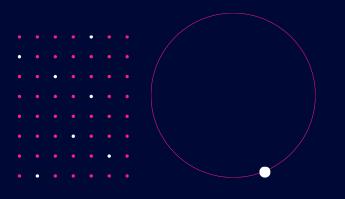
# OutSmartPin<sup>©</sup> An audience-centric approach to buying OOH.

Location intelligence to inform where your ads should appear.

Behaviours. Interests. Intent (NEW).







# OutSmartPin<sup>©</sup> An audience-centric approach to buying OOH.



Where do your customers frequent?

What content do your customers browse on mobile?

Intent (NEW).
Is there a purchase intent or past online transactions?



# CATEGORY: Automotive

# **INTELLIGENCE:**

# [Behaviours]

Targeting people who visit car dealers/ showrooms, car rentals, car services, car washes, petrol stations.

# [Interests]

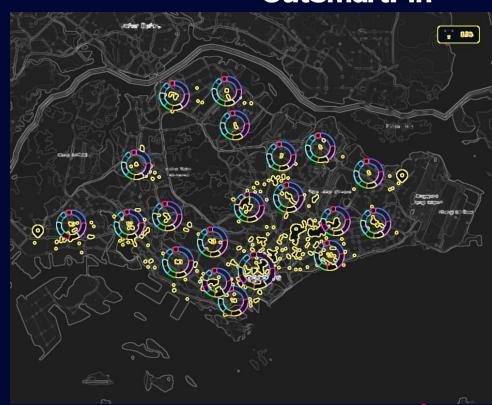
Car makes and models such as American, European, Hybrid, Japanese, Korean, Luxury or Sports.

# [Intent]

Targeting people who have been engaged in ecommerce or internet activities related to Vehicle Parts & Accessories and Automotive.

# **FORMAT:**

Play and The Canopy



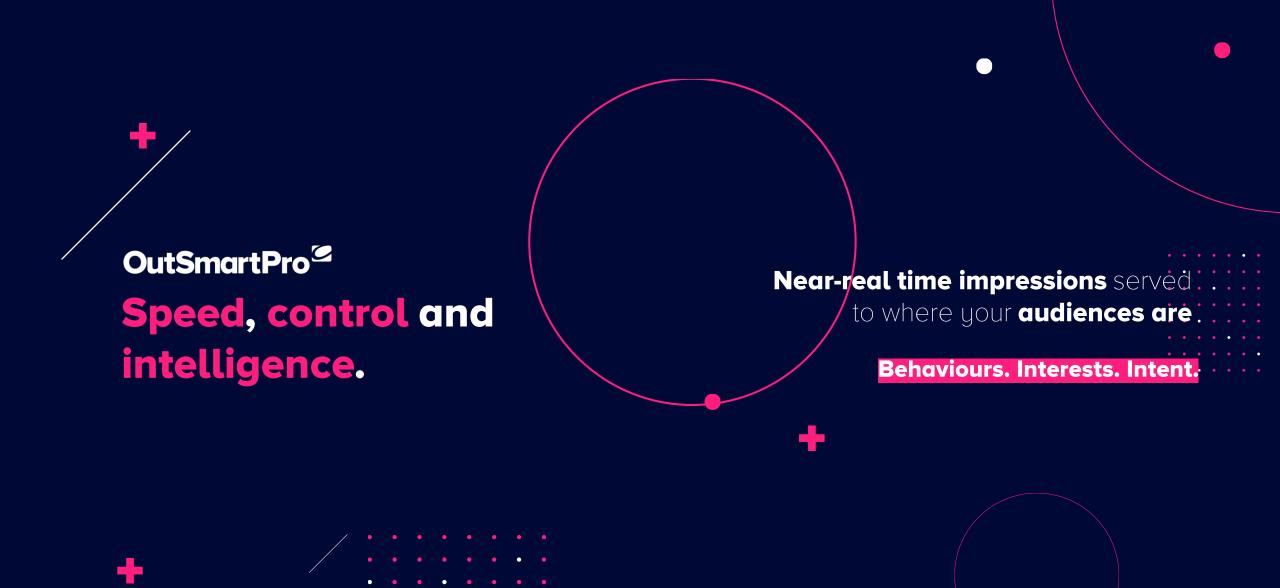




**Media:** 

Play (up to 225 locations) and The Canopy (up to 100 locations).

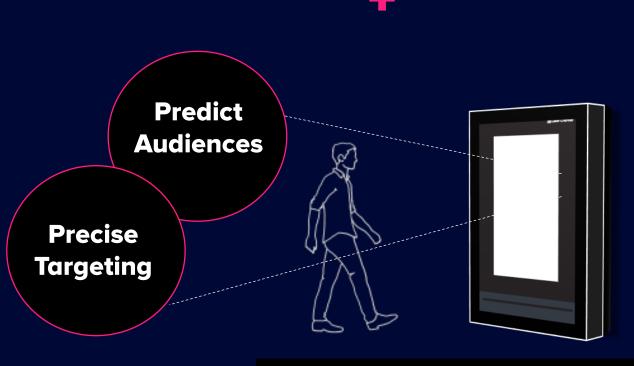








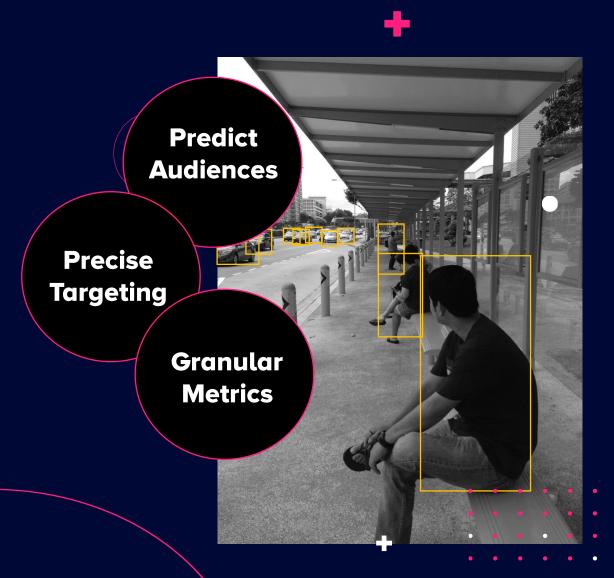
"Clear Channel Singapore launches a market-first: near real-time impressions"



From past 3-month data to past 7-day data.



"Clear Channel Singapore launches a market-first in Asia: vehicle count."





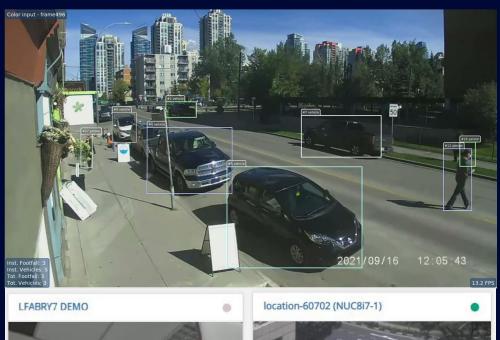


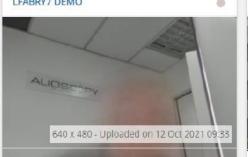
# **How it works**

- Object recognition in real-time
  - ☐ Footfall (silhouette detection)
  - ☐ Vehicle (passing vehicles buses, trucks, cars and vans)
- Privacy protection (PDPA compliant)

# **Granular metrics and accuracy**

- Split between pedestrians and drivers
- A more precise count of traffic and dwell times
  - Footfall (95% detection accuracy)
  - ☐ Vehicle (95% detection accuracy, 90% vehicle type accuracy)





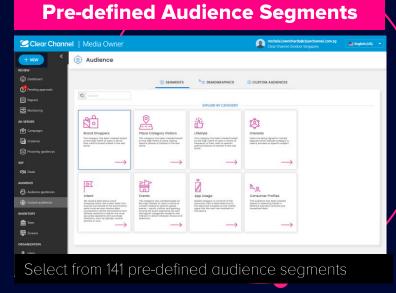


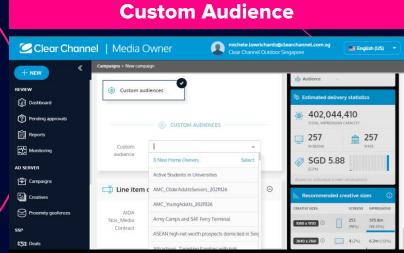


| + OutSmartPro <sup>©</sup> | 2020  | 2021   | 2022  |   |
|----------------------------|---|--|---|---|
| Products                   | Play x 250  | Play x 250<br>Electric City x 2  | Play x 250<br>Electric City x 4                                 |   |
| Services                   | OutSmart Pro<br>Assisted Service<br>OutSmart Pro DIY<br>Service | OutSmart Pro<br>Private Marketplace<br>OutSmart Pro<br>Open Exchange   | + Pre-defined<br>audience segments                              |   |
| DSPs                       | Hivestack   | Active Agent, Adform, Adomni,<br>Adelphick, Adquick, Amobee,<br>Displayce, Hivestack, Logicad,<br>MarketOne, Mediamath, Neuron,<br>Porto, Sage & Archer, Splicky, The<br>Trade Desk, TPS Engage, Ubimo,<br>Verizon Media and Vistar Media. | + Google DV360<br>via Hivestack<br>and Vistar Media             |   |
| Measurement                |   | Opportunity- Uplift Analysis<br>to-see (footfall)  | Footfall Uplift Analysis<br>(footfall)<br>Vehicles Brand Uplift | + |
| Clear Channel              |   |  | +   |   |



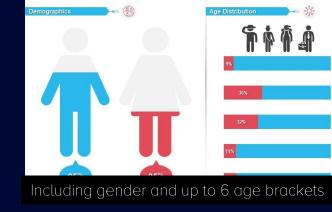
**Audience** segments





Defined by real-world mobility behaviours

18-24



**Demographics** 







**Footfall and Vehicle** metrics



Target the drivers and/ or the affluent by identifying locations with high vehicle impressions in the past 30 days

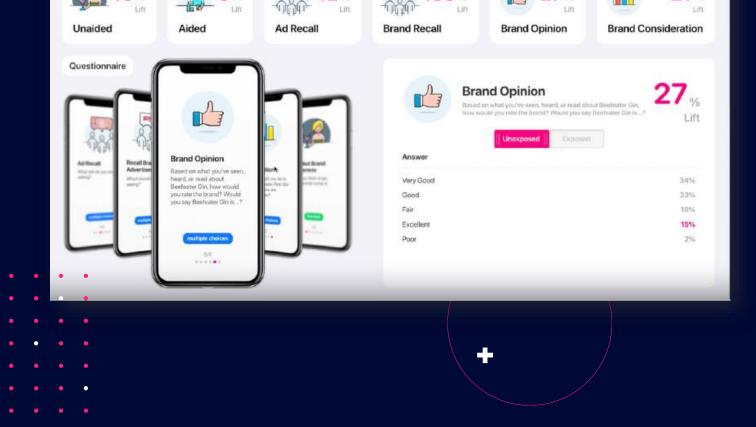




# **Measure Brand Metrics**

# Measure the impact of your OutSmart Pro campaign against 5 KPIs

- Brand Awareness
- Brand Recall
- Brand Uplift
- Brand Opinion
- Purchase Consideration



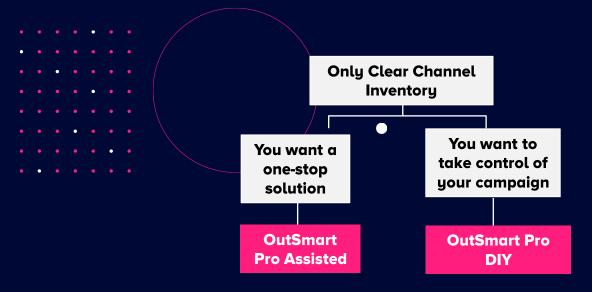
■ English (US)





Hivestack | DSP

Awareness Dashboard



# Which service should I consider?





# **OutSmart Pro Pricing**

# Omnichannel Strategy via DSPs

# Clear Channel Singapore inventory only

Open Exchange

+rom **\$7** 

Biddable CPM Non-Guaranteed All Access

Via Hivestack

## **PMP**

(Preferred Deal)

\$8

Fixed CPM
Non-Guaranteed
One-to-one Access

All DSPs via Vistar Media

## **PMP**

(Private Auction)

From \$8

Biddable CPM Non-Guaranteed Selected Access

All DSPs via Hivestack and Vistar Media

## **PMP**

(Guaranteed)

\$10

Fixed CPM
Guaranteed
One-to-one Access

DV360, Hivestack, MediaMath, The Trade Desk, Yahoo via Hivestack DIY

\$11

Fixed CPM
Guaranteed
One-to-one Access

CCS

**Assisted** 

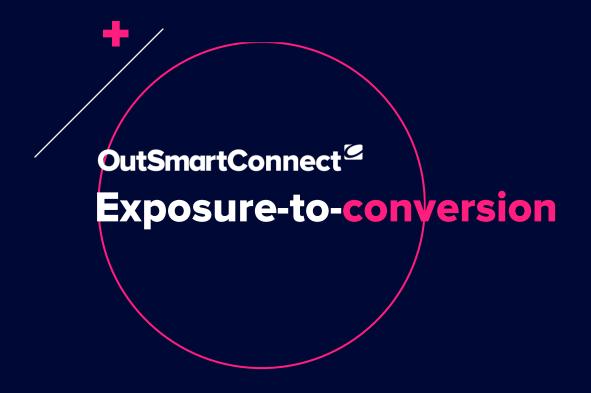
\$12

Fixed CPM
Guaranteed
One-to-one Access

CCS

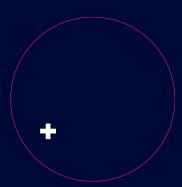
Priority of ad serve and pricing













# How does OutSmart Connect reach your target audience?

+

[Behaviours] Real-world places where your target audience may frequent.

[Interests] Their mobile interests based on the categories of apps the target audience uses.

[Intent] The target audience that displays online purchasing intentions related to specific categories.



Mobile device IDs are tracked for target audiences who are served advertisement via OutSmart Pro at relevant screens at bus shelters along their daily travel journeys.



Redirects to webpage/ app store to drive downloads when banner ad is clicked.











Measure visits to the physical store (if any) after seeing OOH ad and mobile banner, attributing as footfall to store visits.

The same group of target audience are retargeted on mobile with banner ads (Tracking of CTR to webpage).



# Mobile retargeting with mobile device ID passback.













Pool of mobile device IDs captured at bus shelters where ads appeared.



Pool of mobile device IDs captured for those who clicked-through banner ads and walked to stores.



Retarget on mobile to drive promotions for repurchases or to sign on loyalty programmes.



### Case Study: Citigold





Buying audiences, not just inventories.



Using intelligence to identify where the audiences are.



Drive an action on mobile.



OOH: THÉ ĆLEAR CHANNEL WAY

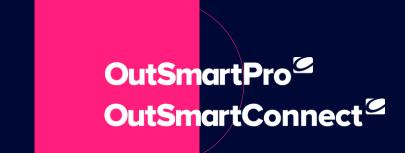
The ability to buy audiences instead of just inventories, and the assurance to do it reliably and at scale.

Custom audiences were built-in to identify audience profiles, interests, and those in-proximity to points-of-interest where their target audiences frequent:

Citigold's OOH ad visuals included a prompt to search on mobile for 'Citigold' and a QR code to scan, and layered on mobile re-targeting to increase conversions.

Drive incremental walk-ins to Citi branches. OutSmart Pro Uplift Analysis measured the OOH attribution across all of Citi's branches islandwide.







### Case Study: Citigold







**61% target audience** concentration against all demographic reach



2,000+ website landings





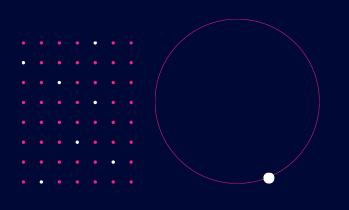
2.7x against benchmark (Financial Services category)





OutSmartConnect<sup>©</sup>





# OUR PRODUCTS





# Impacts consideration near point-of-purchase locations.

Delivers high profile exposure of an advertising message.

### 6-sheet

- - +



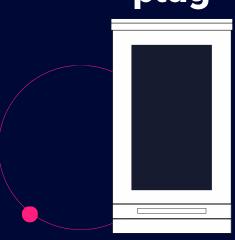


# Goal-based approach to buying DOOH.

#### Play+ Displays

When frequency of play at specific locations matter.

## play





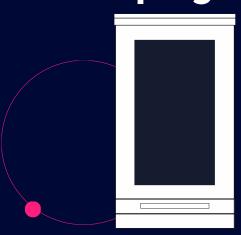


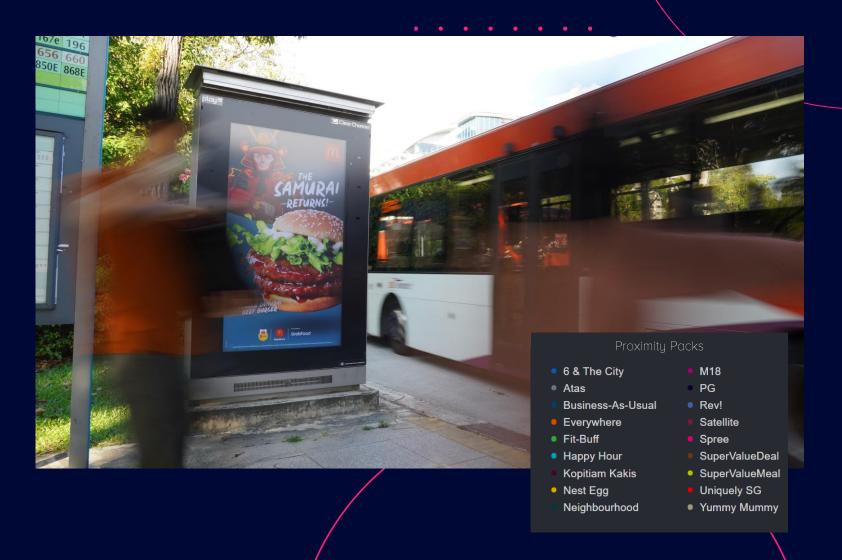
# Goal-based approach to buying DOOH.

#### Play+ Views

When delivering your ad to a specific audience matters.

### play



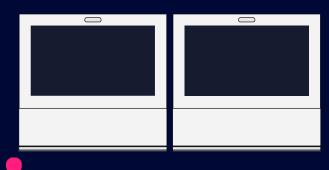




# First-ever Large Format Street-side Digital Billboard

The ultra high-definition displays supports full-motion and audio-visual content and delivers an immersive experience.

### **Electric City**







#### Branding with Impact.

A street level billboard, a brand's choice of large format.

# The Street Billboard





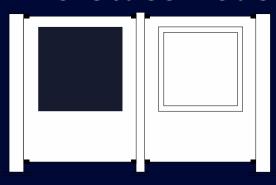




#### High reach at a low cost.

Proximity, Point-to-Purchase.

### The Classifieds







# The "New" 6-sheet

Scaled up branding, for Le\$\$.







# The Canopy

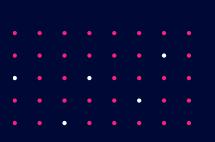
The motorists'
2D rooftop billboard





# The Marquee

Bringing brands to life, 3D rooftop billboard

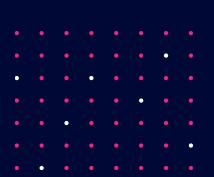






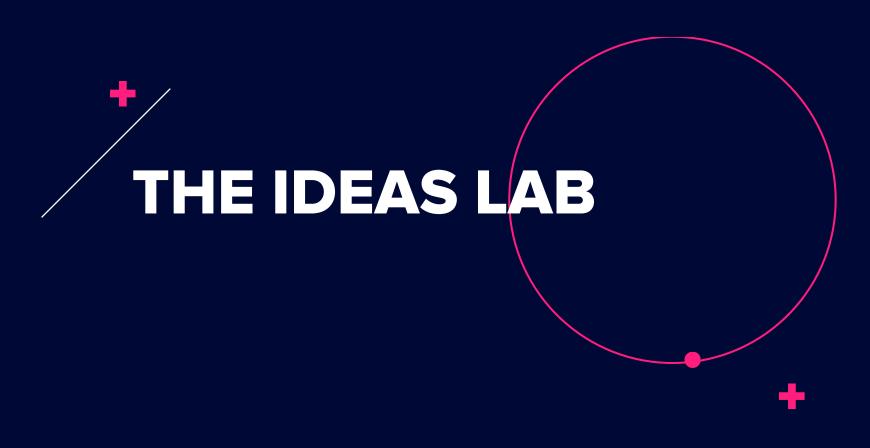
# The Spectacular

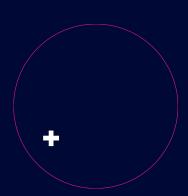
**Branding with Impact.** 















# Get ready to own the streets again.

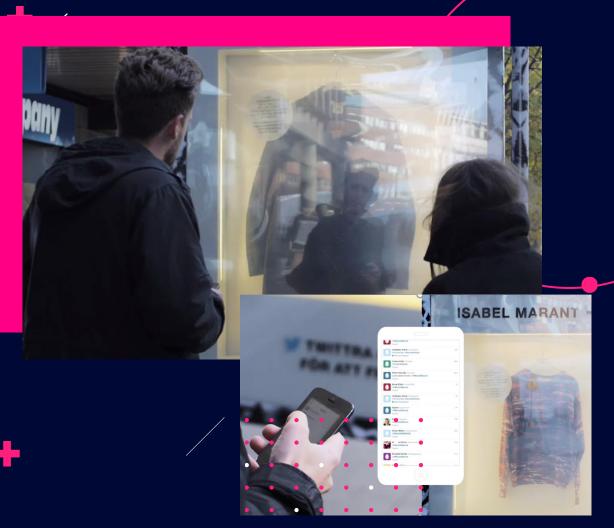








## **Award-Winning Creative Team**



#### **Bespoke Solutions**

Opaque to Clear Glass

Delight curious commuters who tweet a ... hashtag to magically reveal a product for 15 ... seconds. Pre-order details shared with those who engage.







### **A New Norm**



#### **Contactless solutions, at scale**

#### Sensor-based

Sensor-based motion detection. Browse a catalogue or content online.



Web Augmented Reality

Go O2O on web-based augmented reality. Use a second screen to delight and incentivise mobile commerce.



Eye-Tracking

**Mind-reading Poster.** Use the power of your eye to trigger product discovery. Click for Mindreading Billboard



Dynamic Live Updates

**Dynamic Hotel Bookings.** Live prices and availabilities for staycation bookings.







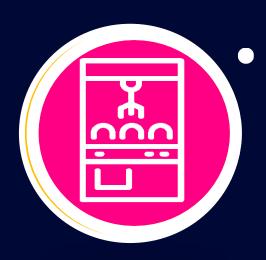
# **IMPACT**

# ENGAGEMENT

# **CONVERSION**

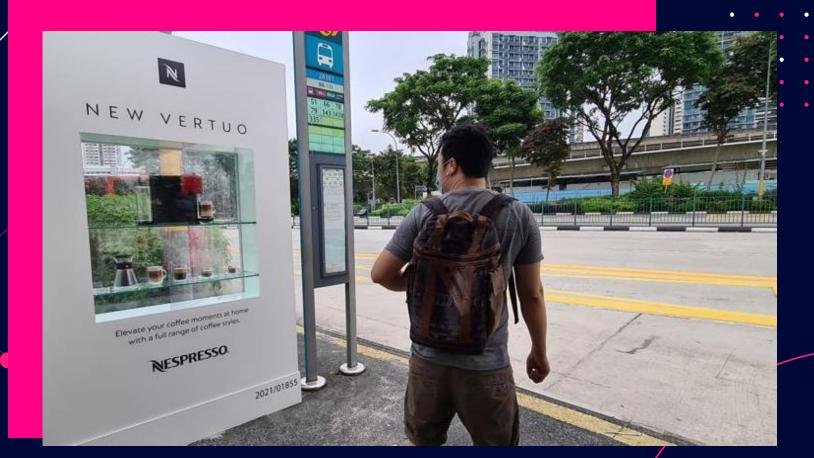








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#### IMPACT



**NESPRESSO** 

New Vertuo Jewet Showcase









**GIC**Urban Farming





#### IMPACT



# THE WALT DISNEY COMPANY (SOUTHEAST ASIA)

Disney+ The Marquee





### IMPACT



#### MINISTRY OF HOME AFFAIRS

Singapore Civil Defence Force

Lenticular Lightbox







### IMPACT

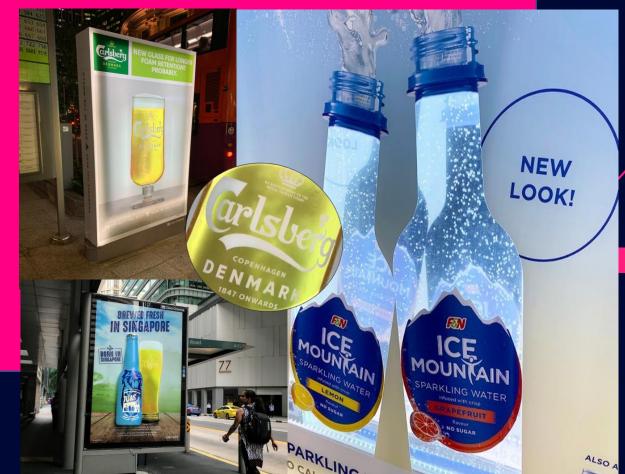


GRAB

Grabinsure/ GrabFood Special Build/ Neon







### IMPACT



#### CARLSBERG

Carlsberg Smooth Draught

#### F&N

Ice Mauntain

#### TIGER BEER

Born in Singapore
Water Tank





### IMPACT



SINGAPORE AIRLINES

Northern Territories

Special Build

+





#### ENGAGEMENT



#### MCDONALD'S

Hershey's McFlurry Activation

Dispenser











#### **RESORTS WORLD SENTOSA**

Halloween Horror Night 9

Experiential





### ENGAGEMENT



#### MCDONALD'S

Happy Sharing Box Wefie GIF and Photo Booth









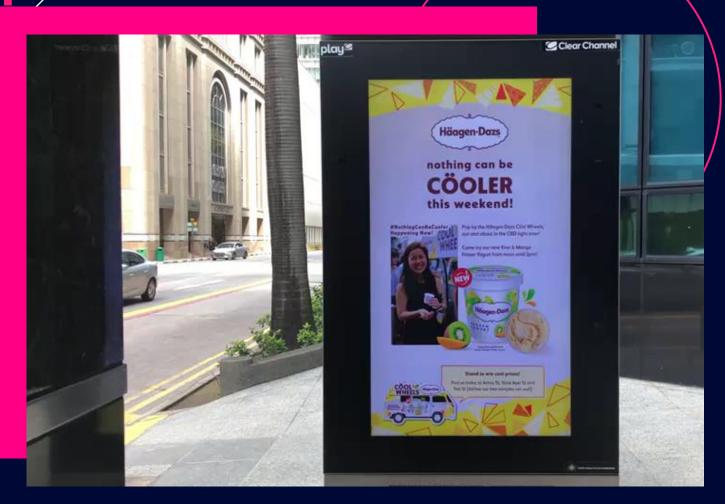


#### **5-HOUR ENERGY**

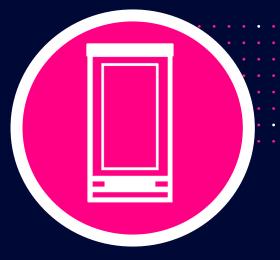
5-hour ENERGY Regular Sampling







### ENGAGEMENT



#### **HAAGEN-DAZS**

Haagen-Dazs Cool Wheels

Dynamic Live-Feed





### **Creative Services**



Complimentary mock-up visuals

Reach out to our Sales Manager.





# Thank you!

**SmsDome Help Desk** 

Mobile/WhatsApp: 9730 4624

info@smsdome.com







